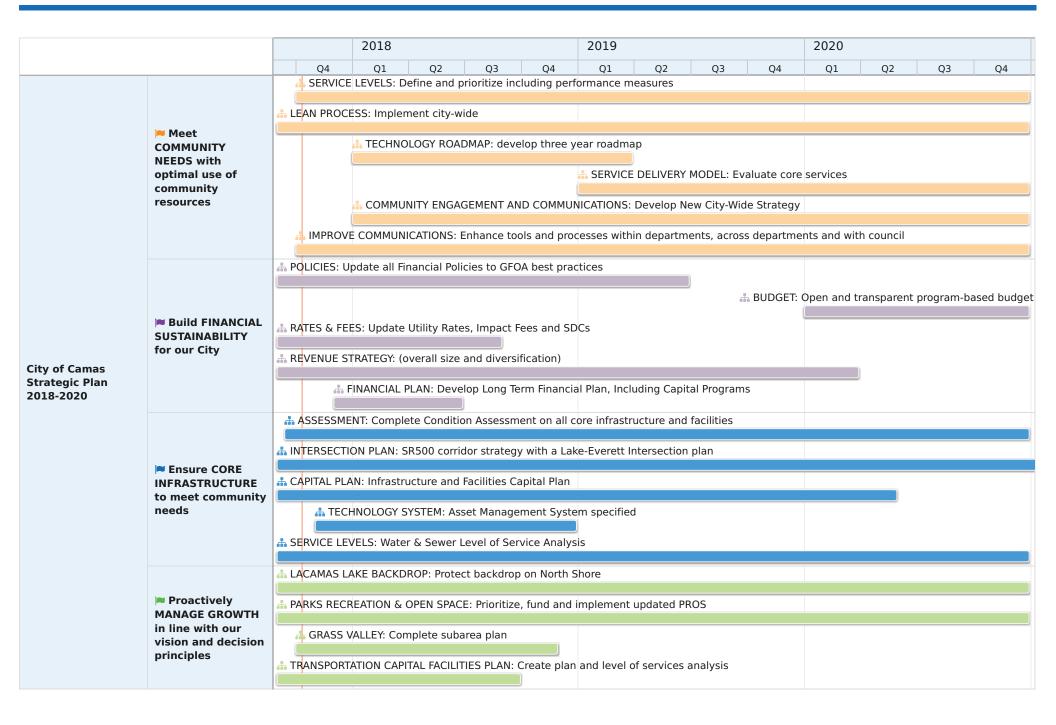
City of Camas Created on Oct 10, 2017

## City of Camas Strategic Plan

Years 2018 - 2020

## **Management Report**

Goals & Initiatives Three Year Calendar Initiatives Owners and Status Initiative Milestones Roadmap



Initiative name	Initiative description	Initiative start date	Initiative end date	Initiative status
	► Meet COMMUNITY NEEDS with optimal use of community resources			
SERVICE LEVELS: Define and prioritize including performance measures	PETE CAPELL, Owner	Oct 01, 2017	Dec 31, 2020	Not started
LEAN PROCESS: Implement city-wide	BERNIE BACON, Owner	Sep 01, 2017	Dec 31, 2020	Started
TECHNOLOGY ROADMAP: develop three year roadmap	SHERRY COULTER, Owner	Jan 01, 2018	Mar 31, 2019	Not started
SERVICE DELIVERY MODEL: Evaluate core services	MITCH LACKEY, Owner	Jan 01, 2019	Dec 31, 2020	Not started
COMMUNITY ENGAGEMENT AND COMMUNICATIONS: Develop New City-Wide Strategy	SHERRY COULTER, Owner	Jan 01, 2018	Dec 31, 2020	Not started
IMPROVE COMMUNICATIONS: Enhance tools and processes within departments, across departments and with council	PHIL BOURQUIN, Owner	Oct 01, 2017	Dec 31, 2020	Started
	■ Build FINANCIAL SUSTAINABILITY for our City			
POLICIES: Update all Financial Policies to GFOA best practices	CATHY HUBER NICKERSON, Owner	Sep 01, 2017	Jun 30, 2019	Started
BUDGET: Open and transparent program-based budget	CATHY HUBER NICKERSON, Owner	Jan 01, 2020	Dec 31, 2020	Not started
RATES & FEES: Update Utility Rates, Impact Fees and SDCs	STEVE WALL, Owner	Sep 01, 2017	Sep 01, 2018	Started
REVENUE STRATEGY: (overall size and diversification)	CATHY HUBER NICKERSON, owner	Sep 01, 2017	Mar 31, 2020	Started
FINANCIAL PLAN: Develop Long Term Financial Plan, Including Capital Programs	CATHY HUBER NICKERSON, Owner	Dec 01, 2017	Jun 30, 2018	Not started
	■ Ensure CORE INFRASTRUCTURE to meet community needs			
ASSESSMENT: Complete Condition Assessment on all core infrastructure and facilities	STEVE WALL, Owner	Sep 13, 2017	Dec 31, 2020	Started
INTERSECTION PLAN: SR500 corridor strategy with a Lake-Everett Intersection plan	CURLEIGH CAROTHERS, Owner	Sep 01, 2017	Jan 15, 2021	Started
CAPITAL PLAN: Infrastructure and Facilities Capital Plan	STEVE WALL, Owner	Sep 01, 2017	May 31, 2020	Started

TECHNOLOGY SYSTEM: Asset Management System specified	STEVE WALL, Owner	Nov 01, 2017	Dec 31, 2018	Not started	
SERVICE LEVELS: Water & Sewer Level of Service Analysis	SAM ADAMS, Owner	Sep 01, 2017	Dec 31, 2020	Started	
	Proactively MANAGE GROWTH in line with our vision and decision principles				
LACAMAS LAKE BACKDROP: Protect backdrop on North Shore	JERRY ACHESON, Owner	Sep 01, 2017	Dec 31, 2020	Started	
PARKS RECREATION & OPEN SPACE: Prioritize, fund and implement updated PROS	JERRY ACHESON, Owner	Sep 01, 2017	Dec 31, 2020	Started	
GRASS VALLEY: Complete subarea plan	PHIL BOURQUIN, Owner	Oct 01, 2017	Nov 30, 2018	Not started	
TRANSPORTATION CAPITAL FACILITIES PLAN: Create plan and level of services analysis	CURLEIGH CAROTHERS, Owner	Sep 01, 2017	Oct 01, 2018	Started	

Initiative name	Initiative start date	Initiative end date	Project milestones status	Project milestones phase name	Project milestones phase start	Project milestones phase end
				Meet COMMUNITY NEEDS with optimal use of com	munity resources	
				M1: Determine what services to Measure	Oct 01, 2017	Oct 31, 2017
SERVICE LEVELS:				M2: Document current level of service for each of the services to be measured	Oct 30, 2017	Dec 31, 2017
Define and	0-1-01			M3: Presentations to Council	Jan 01, 2018	Mar 31, 2018
prioritize including	Oct 01, 2017	Dec 31, 2020	Started	M4: Develop resources required to achieve desired level of service	Feb 01, 2018	Jun 30, 2018
performance measures				M5: Determine additional services to measure	Feb 01, 2018	May 31, 2018
measures				M6: Performance Measures	Oct 01, 2017	Dec 31, 2020
				M7: Review and Monitoring	Jan 01, 2018	Dec 31, 2020
				1: 2018 Lean Process	Jan 01, 2018	Jan 01, 2018
				2: 2018 Lean Process	Jan 01, 2018	Jan 01, 2018
				3: 2018 Lean Process	Jan 01, 2018	Jan 01, 2018
				4: 2018 Lean Process	Jan 01, 2018	Jan 01, 2018
				5: 2018 Lean Process	Jan 01, 2018	Jan 01, 2018
				6: 2018 Lean Process	Jan 01, 2018	Jan 01, 2018
LEAN PROCESS:				M1: Establish Stakeholders, Communications Plan, Schedule and Action Plan	Sep 01, 2017	Oct 30, 2017
Implement city-	Sep 01, 2017	Dec 31, 2020	Started	M2: Project Schedule and Risk & Issues Log	Oct 30, 2017	Nov 17, 2017
wide	2017	2020		M3: Review Current State and Perform Root Cause Analysis	Nov 17, 2017	Dec 15, 2017
				M4:Draft Future State Processes and Procedures for Testing	Dec 15, 2017	Feb 02, 2018
				M5: Monitor New Processes Results and Incorporate Lessons Learned	Feb 02, 2018	Mar 23, 2018
				M6: Define Roles & Responsibilities, Tasks and Schedules	Mar 23, 2018	May 23, 2018
				M7: Monitor and Ensure Compliance	May 23, 2018	Dec 31, 2020
				M8: Implement Lean Process - Year 2019	Jan 01, 2019	Dec 31, 2019
				M9: Implement Lean Process - Year 2020	Jan 01, 2020	Dec 31, 2020
				M1: Create an outline of the Technology Roadmap for review	Jan 12, 2018	May 12, 2018
TECHNOLOGY				M2: Update the City's Technology Inventory and Replacement Plan	Jan 12, 2018	Apr 12, 2018
ROADMAP: develop	Jan 01,	Mar 31,	Not stored	M3: Work with Management Team to identify and prioritize technology resources	Apr 12, 2018	Aug 12, 2018
three year	2018	2019	Not started	M4: Present priorities and funding implications to Mayor and Council	Aug 12, 2018	Jan 11, 2019
roadmap				M5: Establish the Implementation Process based on the Road Map priorities	Jan 12, 2019	Feb 11, 2019
				M6: Prepare and present a finalized Technology Roadmap	Feb 11, 2019	Mar 12, 2019
				M1: Research Service Delivery Models Applicable to Governments	Jan 01, 2019	Mar 01, 2019
				M2: Develop List of Key City of Camas Services	Mar 01, 2019	Apr 01, 2019
SERVICE				M3: Review Past Experience Using Alternative Service Delivery Models	Apr 01, 2019	Aug 01, 2019
DELIVERY MODEL:	Jan 01,			M4: Citizen Input	Aug 01, 2019	Oct 01, 2019
Evaluate core	2019		Started	M5: Application of the Models to Existing City Services	Oct 01, 2019	Mar 01, 2020
services				M6: Recommendation	Mar 01, 2020	Mar 31, 2020
				M7: Adoption of Recommendations	Mar 01, 2020	Dec 31, 2020
				M8: Develop List of Municipal Services Provided to the Community	Dec 31, 2020	Dec 31, 2020

COMMUNITY ENGAGEMENT AND COMMUNICATIONS: Develop New City- Wide Strategy  IMPROVE COMMUNICATIONS: Enhance tools and processes within departments, across departments and with council	Jan 01, 2018 Oct 01, 2017	Dec 31, 2020 Dec 31, 2020	Not started  Not started	M1: Management Team Overview Inventory Current Processes and Resources.  M2: Establish a Community Engagement/Communications Leadership Team and Schedule Meetings M3: Present Communications Strategic Plan results to Management Team and Council M4: Review Staffing Needs - Possible PlO or Marketing Consultant M5: Fund, Purchase and install new tools and/or resources identified M6: Train Key Staff and assign responsibilities M7: Monitor results and continue to make improvements to the process  M1: Establish a steering committee with regularly scheduled meetings M2: Communication Survey M3: Steering Committee Evaluation of Study Responses	Jan 01, 2018 Mar 01, 2018 Jun 01, 2018 Jun 01, 2018 Jul 31, 2018 Sep 30, 2018 Jan 01, 2019  Oct 12, 2017 Jan 12, 2018 Apr 12, 2018	Mar 01, 2018 Mar 01, 2018 Jul 31, 2018 Jul 31, 2018 Sep 30, 2018 Dec 31, 2018 Dec 31, 2020  Jan 11, 2021 Jan 12, 2018 Apr 12, 2018
				■ Build FINANCIAL SUSTAINABILITY for our City		
POLICIES: Update all Financial Policies to GFOA best practices	Sep 01, 2017	Jun 30, 2019	Started	M1: Scope the Policy Project including determining Policy Format and Process M2: Draft the Performance Measures and Financial Reporting Policies M3: Draft Asset Management, Cash Management and Investment Policies M4: Draft Budget, Reserve Funds, Fund Balance, ERR and Six Year Financial Plan Policies M5: Draft Structural Balance, Revenue, and Grant Accounting Policies M6: Draft Updates for Purchasing, Purchase Card, and Travel Policies M7: Draft Debt, Cost Accounting, and Internal Control Polices	Sep 01, 2017 Sep 01, 2017 Jan 01, 2018 Apr 01, 2018 Oct 01, 2018 Jan 01, 2019 Apr 01, 2019	Oct 01, 2017 Dec 31, 2017 Mar 31, 2018 Sep 30, 2018 Dec 31, 2018 Mar 31, 2019 Jun 30, 2019
BUDGET: Open and transparent program-based budget	Jan 01, 2020	Dec 31, 2020	Not started	M1: Research Program-Based Budgeting M2: Develop programs tied to levels of service M3: Develop performance measures tied to level of service and programs M4: Pilot a program and tie a budget to the program M5: Identify associated revenue M6: Pilot the Budget with Socrata and Accela M7: Develop a plan for a City-wide rollout	Jan 01, 2020 Apr 01, 2020 Apr 01, 2020 Jul 01, 2020 Jul 01, 2020 Jul 01, 2020 Oct 01, 2020	Mar 31, 2020 Jun 30, 2020 Jun 30, 2020 Sep 30, 2020 Sep 30, 2020 Sep 30, 2020 Dec 31, 2020
RATES & FEES: Update Utility Rates, Impact Fees and SDCs	Sep 01, 2017	Sep 01, 2018	Started	M1: Consultant Selection and Scoping M2: Data Collection M3: Water/Sewer/Stormwater Revenue Requirement Analysis M4: Solid Waste and Transportation Capital Facilities Plan Update M5: Utility Operating Rate Design M6: SDC and Impact Fee Analysis M7: Council Consideration and Adoption of Rates, SDCs and Fees	Sep 01, 2017 Sep 01, 2017 Sep 01, 2017 Sep 01, 2017 Sep 01, 2017 Jan 01, 2018 Jun 01, 2018	Sep 01, 2017 Apr 01, 2018 Dec 31, 2017 Jun 01, 2018 Mar 01, 2018 May 31, 2018 Sep 01, 2018
REVENUE STRATEGY: (overall size and diversification)	Sep 01, 2017	Mar 31, 2020	Started	M1: Research and Provide Options for Utility Taxes M2: Research and Provide Options for Metropolitan Park District M3: Research and Provide Options for Transportation Benefit District M4: Evaluate Existing Fee Structures M5: Study Public-Private Partnerships M6: Implement Council's Direction	Jan 01, 2018 Sep 01, 2017 Apr 01, 2018 Jan 01, 2019 Jan 01, 2020 Oct 01, 2017	Mar 31, 2018 Sep 01, 2017 Jun 30, 2018 Dec 31, 2019 Mar 31, 2020 Dec 31, 2020

FINANCIAL				M1: Define Scope of the Model	Dec 01, 2017	Dec 31, 2017	
PLAN: Develop	Dec 01,	Jun 30,		M2: Develop Model	Jan 01, 2018	Mar 31, 2018	
Long Term Financial Plan,	2017	2018	Not started	M3: Review Model with Management	Apr 01, 2018	Apr 30, 2018	
Including Capital Programs			M4: Review with Finance Committee and City Council	Jun 01, 2018	Jun 30, 2018		
				Ensure CORE INFRASTRUCTURE to meet communication	ity needs		
ASSESSMENT:	F			M1: Consultant Selection and Scoping Process	Sep 13, 2017	Feb 28, 2018	
Complete Condition	Sep 13,	Dec 31,	21	M2: Inventory and Analyze Existing Infrastructure and Facilities	Sep 13, 2017	Dec 31, 2018	
Assessment on all	2017	2020	Started	M3: Complete Condition and Criticality Rating based on Desired Level of Service	Sep 13, 2017	Jun 30, 2020	
core infrastructure and facilities				M4: Identify Recommended Improvements and Identify Funding Strategy	Sep 13, 2017	Dec 31, 2020	
				M1: Consultant Selection and Scoping Process	Sep 26, 2017	Nov 25, 2017	
INTERSECTION				M2: Review Growth Projections and Analyze Current Infrastructure and Facilities	Sep 26, 2017	Feb 26, 2018	
PLAN: SR500	Sep 01,			M3: Develop Lake/Everett Intersection Funding Plan and Implement	Feb 26, 2018	Jan 25, 2021	
corridor strategy with a Lake-Everett	2017		Started	M4: Develop CIP Projects for the corridor	Feb 26, 2018	May 26, 2018	
Intersection plan				M5: Develop Funding Strategy	May 26, 2018	Jul 26, 2018	
				M6: Council Consideration and Adoption of Corridor Plan	May 26, 2018	Sep 25, 2018	
			M1: Consultant Selection and Scoping Process	Sep 01, 2017	Dec 31, 2018		
CAPITAL PLAN:	nfrastructure and Sep 01, May 31,	220000		M2: Review Growth Projections and Analyze Current Infrastructure and Facilities	Sep 01, 2017	Apr 30, 2019	
Infrastructure and Facilities Capital		May 31, 2020		M3: Develop CIPs for Each Plan	Sep 01, 2017	Aug 30, 2019	
Plan	2017	2020	2020	_	M4: Develop Funding Strategy	Sep 01, 2017	Dec 31, 2019
				M5: Council Consideration and Adoption of Planning Documents	Mar 01, 2018	May 31, 2020	
	2			M1: Retain Consultant Services	Jan 01, 2018	Mar 30, 2018	
TECHNOLOGY		ov 01, Dec 31, 017 2018		M2: Identify Current State	Nov 01, 2017	Jan 01, 2018	
SYSTEM: Asset Management	Nov 01, 2017		Started	M3: Identify Future State Desired	Jan 01, 2018	Mar 30, 2018	
System specified	2027			M4: Action Plan for Implementation	Apr 01, 2018	Oct 01, 2018	
				M5: Program Recommendation	Oct 01, 2018	Dec 31, 2018	
SERVICE LEVELS:		2000000		M1: Complete Water System Plan Update (WSP) and General Sewer Plan (GSP) Update	Sep 01, 2017	May 31, 2020	
Water & Sewer Level of Service	Sep 01, 2017		Started	M2: Strategy/Policy Discussion with City Council	Jun 01, 2020	Jul 31, 2020	
Analysis	2017	2020		M3: Revise WSP and GSP	Aug 01, 2020	Dec 31, 2020	
				Proactively MANAGE GROWTH in line with our vision and o	decision principles		
LACAMAS LAKE				M1: Identify potential parcels for protection	Sep 01, 2017	Oct 01, 2017	
BACKDROP:	Sep 01,		Dec 31,	M2: Contact Property Owners	Sep 01, 2017	Jan 01, 2018	
Protect backdrop	2017		Started	M3: Identify potential funding sources	Jan 01, 2018	Jun 01, 2018	
on North Shore	on North Shore			M4: Aquire Property	Sep 01, 2017	Dec 31, 2020	

PARKS RECREATION & OPEN SPACE: Sep 01, Prioritize, fund and implement updated PROS			M1: Prioritize list of capital projects	Sep 01, 2017	Feb 01, 2018	
	Son 01	Dec 31,		M2: Fund prioritized PROS capital projects	Feb 01, 2018	Dec 31, 2020
		2020	Started	M3: Implement prioritized and funded capital project list	Feb 01, 2018	Dec 31, 2020
GRASS VALLEY: Complete subarea plan  Oct 01, 2017				M1: Individual Stakeholder Meetings	Oct 01, 2017	Jan 31, 2018
				M2: Project scoping and Timeline: Consultant selection	Jan 01, 2018	Mar 01, 2018
				M3: Development of Sub-Area Plan Draft	Mar 01, 2018	Sep 30, 2018
			Not started	M4: State Environmental Policy Act	Sep 30, 2018	Oct 31, 2018
	2017			M5: Washington State Commerce Dept. Notification	Oct 01, 2018	Oct 31, 2018
				M6: Planning Commission Workshop on Draft sub-area plan	Oct 01, 2018	Oct 31, 2018
				M7: Planning Commission Hearing	Nov 01, 2018	Nov 30, 2018
	Sep 01, 2017			M1: Consultant Selection and Scoping Process	Sep 01, 2017	Oct 31, 2017
RANSPORTATION		Oct 01, 2018		M2: Review Growth Projections and Analyze Current Infrastructure and Facilities	Nov 01, 2017	Feb 01, 2018
CAPITAL FACILITIES PLAN: Create plan			Started	M3; Develop CIP	Feb 01, 2018	May 01, 2018
and level of services analysis	2017		0	M4: Develop Funding Strategy	Feb 01, 2018	Jun 30, 2018
				M5: Council Consideration and Adoption of Transportation Plan	Jul 01, 2018	Oct 01, 2018