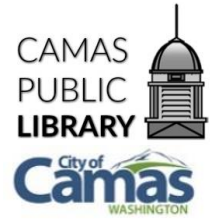


DIRECTOR'S REPORT

May 2017

PRESENTED AT THE JUNE 2017 LIBRARY BOARD OF TRUSTEES MEETING



COMMUNITY CONNECTIONS

VOLUNTEA



May 20 marked the Library's first annual Voluntea, a tea party to show our gratitude to the volunteers who contribute so much to our Library each year. There was tea, coffee, cookies, cupcakes, cucumber sandwiches, and hot scones straight from the oven—all baked by Karen Nicholson. Volunteers were honored with a speech from the Library Director, a short video featuring photos of volunteers at the Library over the past year, a Certificate of Appreciation, and a token of our gratitude: a tote bag featuring artwork from the Children's Room. It was wonderful to see volunteers who usually don't get the chance to work together either meet for the first time or catch up over some good food. A big thanks to the Voluntea Committee, which included: Debbie Chevron, Christopher Knipes, Ellen Miles, Gina Nasser, and Connie Scott.

SECOND STORY GALLERY

Earlene Holstrom and Douglas Keith combined works to show "Images from the Interior" during the month of May. The artists welcomed 235 art lovers to the May 5 reception, which featured music by Brad Jensen. Next up is photographer Steve McCarthy's show "Come Rain or Come Shine", with a reception on Friday, June 2, from 5-8pm.



LETTER FROM A PATRON

This month we received a heartfelt letter from a patron who received exemplary service from Library Associate Rebel Martin. The letter reads, "Mr. Rebel Martin helped me today beyond what I expected. What I asked for were articles on what happens to children who were exposed to meth and heroin in utero. I am asking the state to allow my grandson to have IEP status. I have to justify my request. Because of Mr. Rebel Martin I have a start (he researched articles for me). What better use of the Library. The Public Library (Camas) is a model for what makes America great (I am an immigrant). He is patient. I feel my depression a little lifted today. I do feel empowered. God bless America."

Dear Administrator,

Mr. Rebel Martin helped me today beyond what I expected.

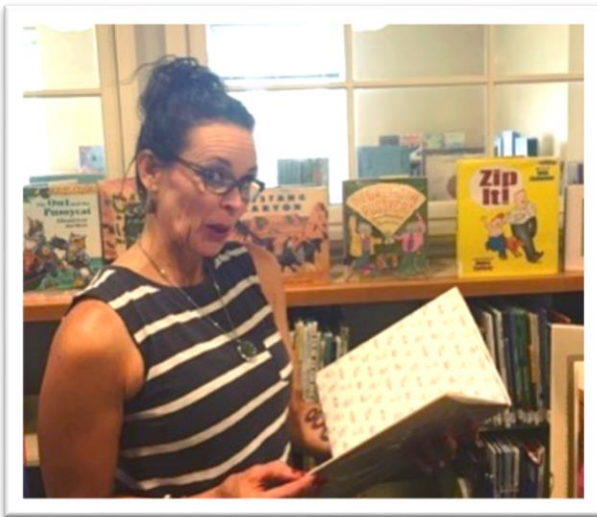
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What better use of Library. The public library (Camas) is a model for what makes America great. (I am an immigrant)

He is patient. I feel my depression a little lifted today. I do feel empowered. God bless America.

Judy Bunnell

STAFF DEVELOPMENT



STAFF CHANGES

Library Page Sheila Britschgi has resigned as a permanent employee effective June 1, but has elected to remain on as a substitute. We will miss her positive attitude and dedicated work ethic. As a member of the staff engagement committee, she promises to continue helping out with staff potlucks and parties. We'll hold you to it, Sheila!

Our busy season is fast approaching and staff are preparing to take vacations, so we are making sure we have our substitute Pages and Associates lined up. Megan Carroll, currently a permanent part-time Page, has just joined Suzanne Gilman as a substitute Associate. Sheila Britschgi joins Gail Wayper as a substitute Page; Bobbi Foster and Denae Clohessy are new to the crew and will also be substitute Pages. While Bobbi and

Denae are new to working for the Library, they are not new faces: Bobbi is a regular patron and works full-time at the Camas Post-Record; Denae has been one of our most dedicated volunteers over the past few years, most notably taking on our "Read to the Dog" program as her senior project.

WEBINARS

- The Art of Asking (TED Talk) **Judy Wile**
- The Art of Coding **Debbie Chevron**
- Designing Interactive Library Spaces on Limited Budgets **Judy Wile**
- Hot YA Reads of Summer 2017 **Debbie Chevron**
- People: Difficult or Different? **Connie Urquhart**
- Sleeper Hits of Summer 2017 **Denise Warner**
- So You Want to Write a Grant **Ellen Miles**
- Social Media: What's Next? **Christopher Knipes**
- Tech Soup: Design for Non-Designers **Karen Nicholson**
- What's New at Family Search **John Goaring**
- Where Does Readers Advisory Fit Into Your 21st Century Library?
Connie Scott and Debbie Chevron

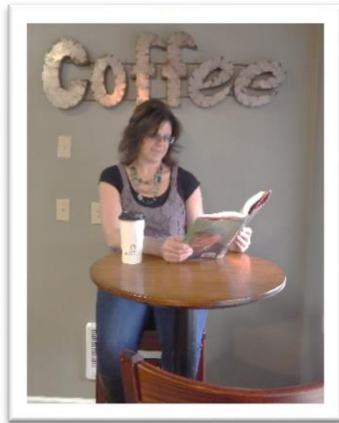


COLLECTIONS AND DISPLAYS

COLLECTIONS

Staff have been hard at work moving things around in the continued quest to get our collections where we want them. It's a multi-step process that takes time, as we must weed as we go. Most recently, we've been working on the reference collection to the east of the public computers. We kept the most commonly used items and moved those behind the service desk; the rest were either moved into the regular nonfiction collection to circulate or were weeded. With the reference shelves empty, we have been moving the A/V into that area: DVDs (adult fiction and nonfiction, as well as children's) and CDs (both adult and children's). The combination of A/V with the new books also in that vicinity is meant to create a popular materials browsing area for patrons.

GET CAUGHT READING

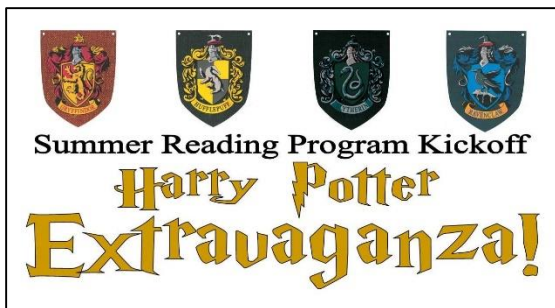


May was "Get Caught Reading" month, and both our Instagram page and our glass display case showcased the movers and shakers of Camas getting in the spirit. It was a great way to include downtown businesses in a Library activity, and the Downtown Camas Association asked for the photos so they could repost them to their own social media.



PROGRAMS

SUMMER READING PROGRAM

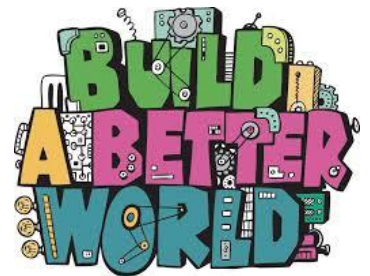


Summer is nearly upon us, and our Summer Reading Program kicks off with our Harry Potter Extravaganza on June 24, which celebrates the 20th anniversary of the book's first publication. The Summer Reading Program, which starts with pre-registration on June 1 and runs June 24 - August 26, features activities and prizes for all ages (babies and adults included!). The theme this year is *Build a Better World*.

This year, we are going beyond the Library walls in an effort to help bridge the "summer slide" gap for all students,

whether they can make it to the Library or not. Our staff will be giving storytimes at:

- *The Camas Community Center, Mondays at 1pm*
 - Partnering with the City's Parks and Recreation Department
 - Begins July 10
- *The Camas Friends Church, Tuesdays at 12:30*
 - In tandem with the church's summer meals program
 - Begins June 27
- *Various Camas parks, Tuesdays at 11am*
 - Pop-up storytimes
 - Must follow us on social media to find out which park we will be at from week to week
 - Begins July 11



You might also see our smiling faces at CamTown, Camas Days, and four Farmer's Market events. Just part of our vision to *Build a Better World*!

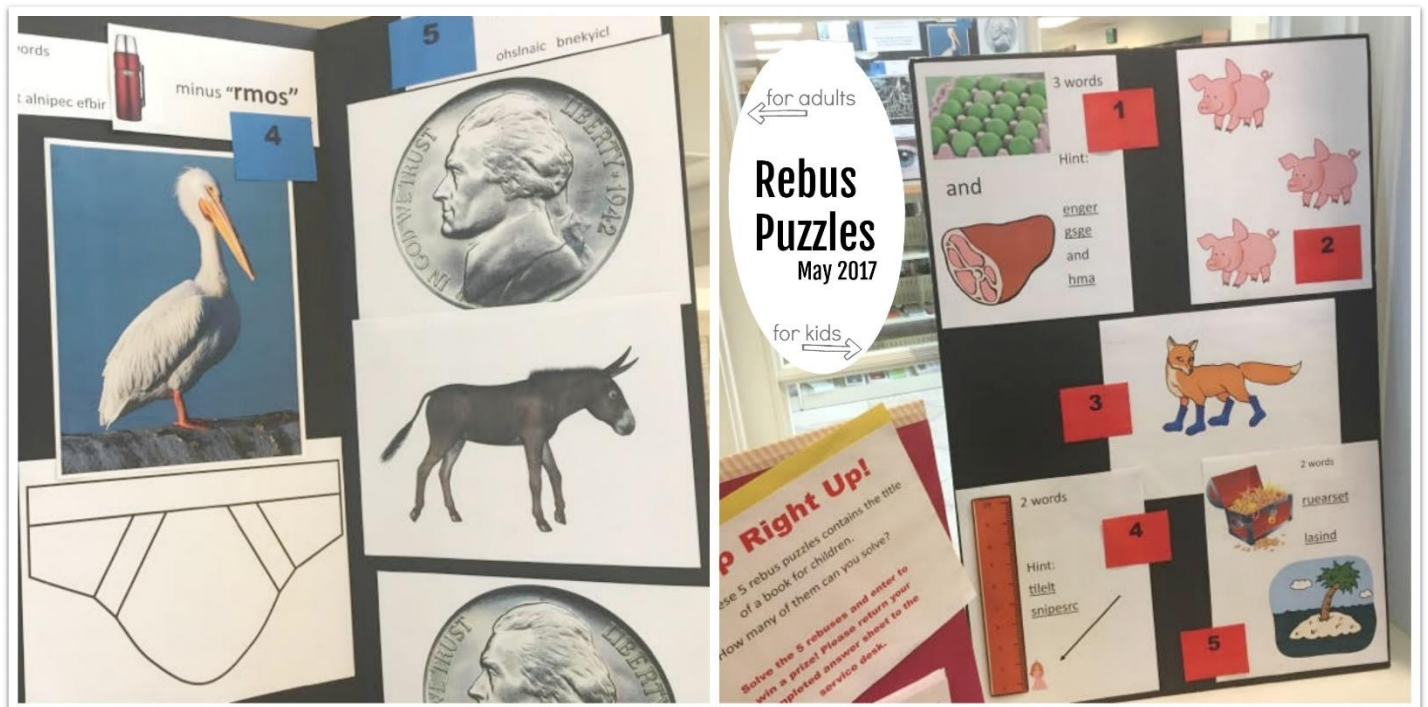
CLUB K3

For May's Club K3 event, we got some help from the folks at The Home Depot. Karen Nicholson teamed up with their youth building expert. First, Karen read a nonfiction book about bugs and then the kids learned how to build their very own bug house. Thanks to The Home Depot for donating both the supplies and the expertise.



REBUS PUZZLES

Self-directed programming allows busy people to participate in fun activities at the Library on their own schedule. Each month, Judy Wile puts together such an activity for patrons, and this month was Rebus puzzles – one for adults and one for kids, both based on book titles.



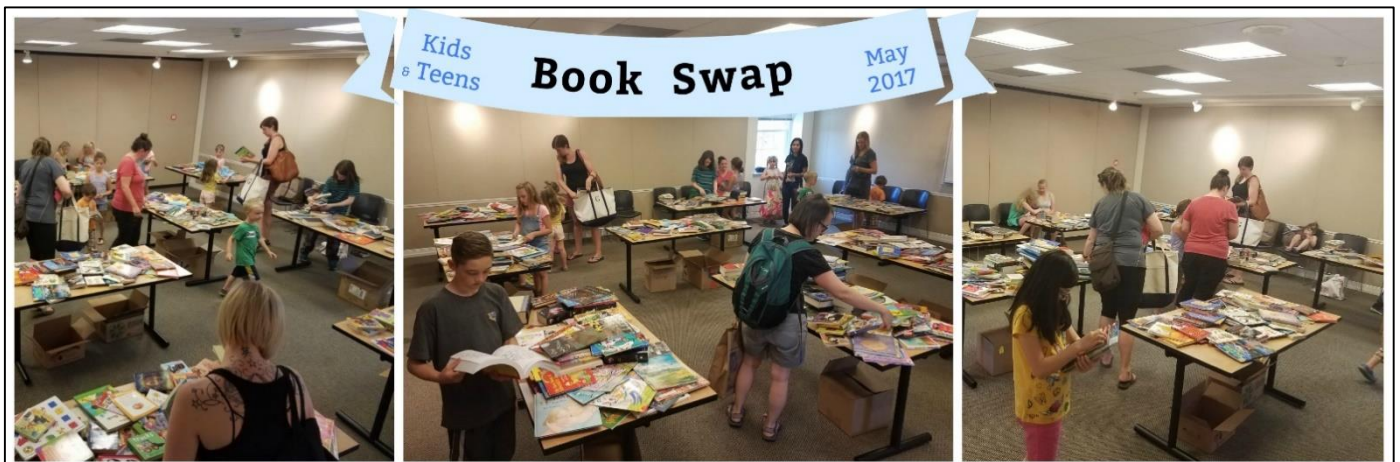
WORM COMPOSTING

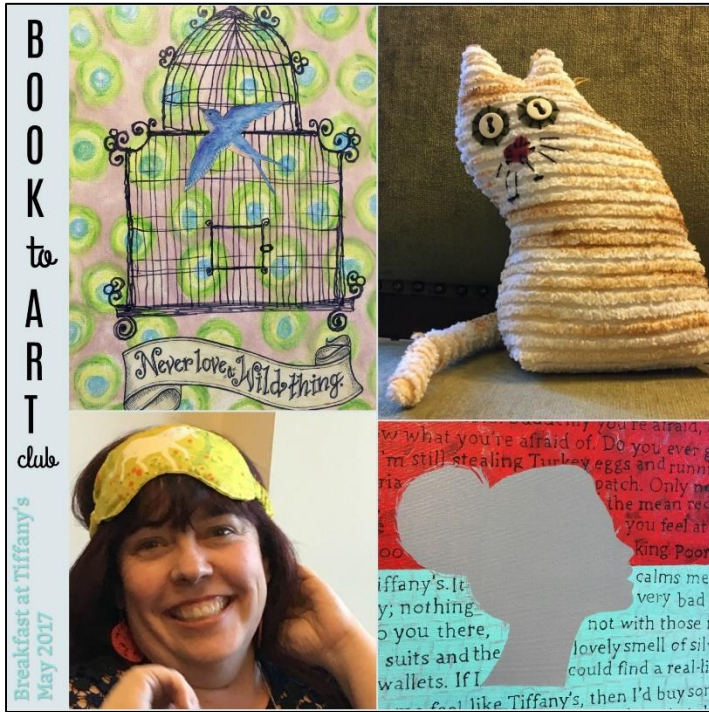
On May 22, we welcomed 22 kids, teens and adults all interested in worm composting. Part of our gardening series, our guest speaker gave an interactive, hands-on class that prepared would-be wormies for what's ahead. We had several people who were able to join us ask if we would repeat the class, so look for this one again in the future.

PROGRAMS CONTINUED

Additional photos for programs include:

- Book Swap
- Book-to-Art Club
 - Book was *Breakfast at Tiffany's* by Truman Capote
- Craft-o-Rama
 - Craft was domino vintage necklaces
- LEGO Club
- Preschool Storytime





BUILDING

TEEN ROOM

The teen room got a whimsical face lift last month with the addition of some quotes and art on the windows facing 5th Avenue. The Youth Advisory Council (YAC) members who loaned their artistic talents to us used washable markers that give a fun look to the room.

HVAC AND ROOF REPAIRS

Vendors have been selected for the repairs for the HVAC controls and the roof. This work should be done over the next few months.

TECHNOLOGY

REQUEST FOR PROPOSALS

The Library and the City's Information Technology Department issued a Request for Proposals for interested companies to submit proposals for print management and computer reservation software. The deadline for proposals was May 31; at this point, the RFP review team will read the proposals, schedule demonstrations, and make preliminary selections, to be determined by July 7. Members of the review team from the Library include John Goaring, Christopher Knipes, and Denise Warner, with Connie Urquhart serving as an advisor. Melinda Pruet and Tony Collver from the Information Technology Department will also be part of the team.



BY THE NUMBERS

COMMUNITY SURVEY

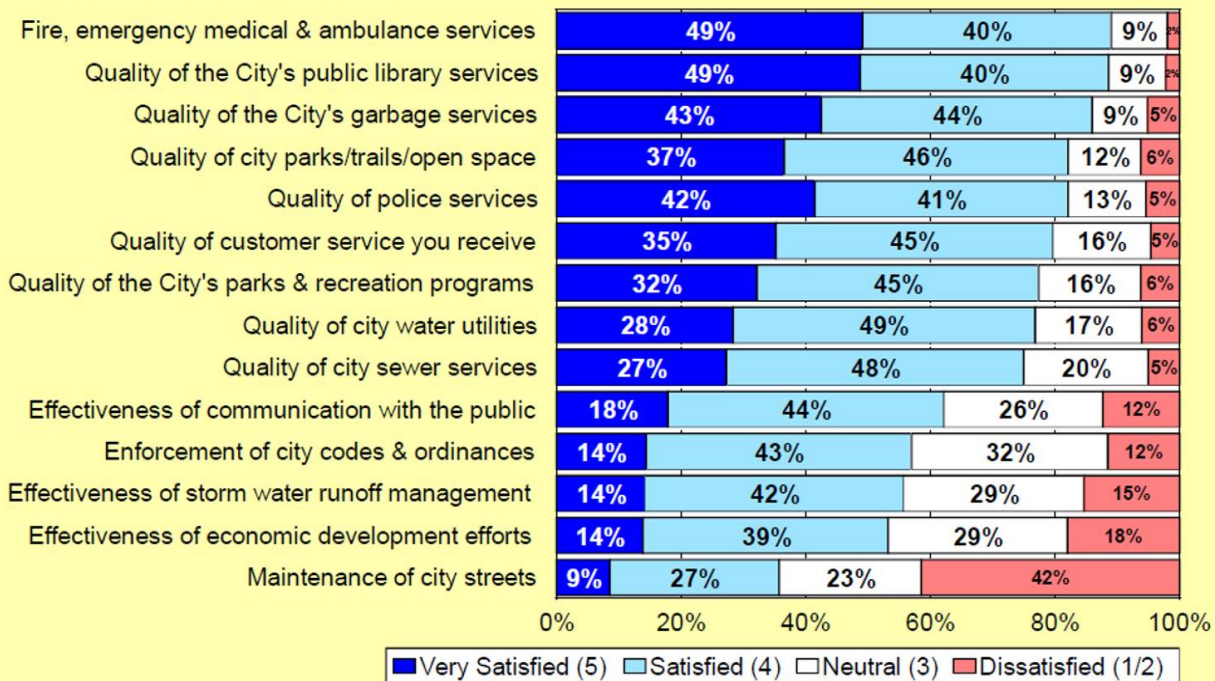
The City of Camas recently sent 3,000 surveys to Camas residents to ask about their satisfaction with City services, and 705 were returned. The response was overwhelmingly positive and will be posted on the City's website soon. Camas residents are generally very satisfied with Library services; the Library ranked at the top, along with emergency services, for satisfaction rates.

However, as evidenced in the graphs below, an average of 30% of respondents answered "Don't Know" to questions about specific Library services. This tells us that almost one third of our residents are not familiar with all of the fantastic offerings we provide. We are on the right track by developing a Programming & Outreach Team, sending staff into the community to promote the Library and offering services at different locations. It also means we have more work to do to engage our residents.

Finally, the survey asked the question, "Community amenities provided by the City can enhance the quality of life in Camas. If you could identify ONE new community amenity that could be provided by the City, what would it be?" While the answers ranged all over the map from indoor pools to dog parks, the responses help guide us in our programming decisions. For example, many mentioned the need for a senior center. We can provide more activities for seniors, and promote those activities so that residents are aware of what's out there.

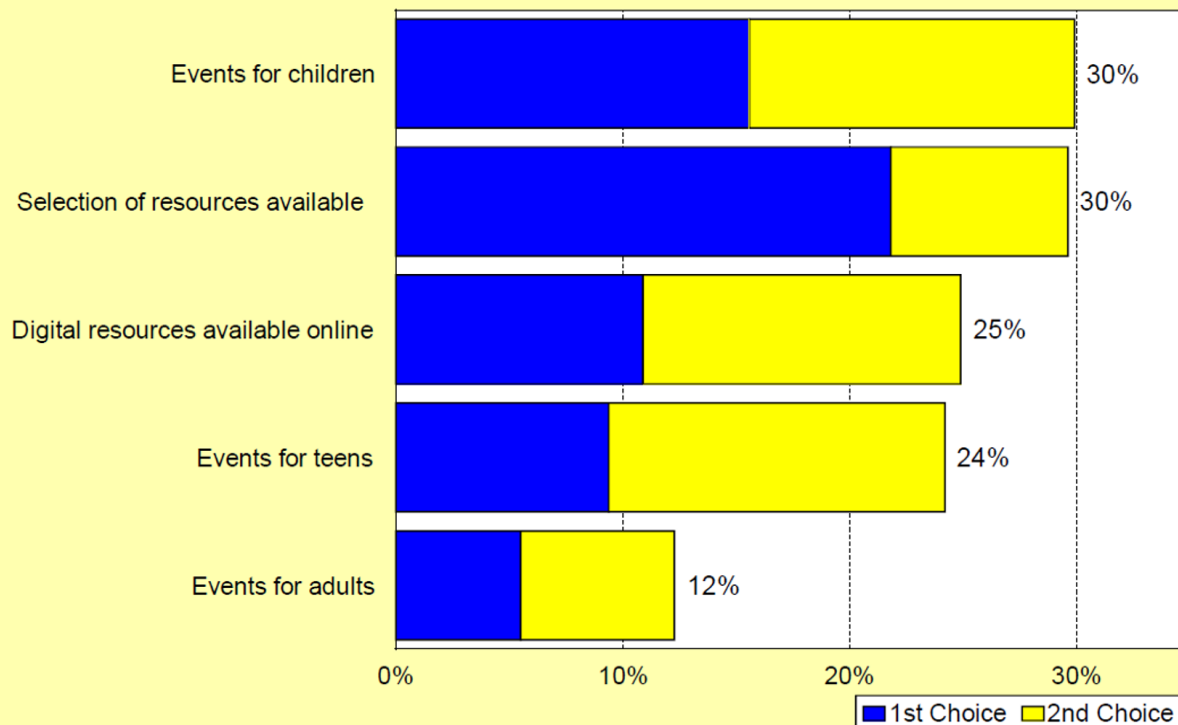
Q1. Overall Satisfaction with City Services by Major Category

by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding don't knows)



Q17. Public Library Services That Should Receive the Most Emphasis Over the Next Two Years

by percentage of respondents who selected the item as one of their top two choices



Source: ETC Institute (2017)

City of Camas 2017 Community Survey Results

Q16. Satisfaction with Public Library Services. For each of the items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

(N=705)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
Q16a. Selection of resources available at the public library	29.9%	34.2%	10.9%	3.5%	0.6%	20.9%
Q16b. Digital resources available online with library card (eBooks, databases, downloadable audiobooks, etc.)	24.1%	27.4%	15.7%	1.7%	0.9%	30.2%
Q16c. Events for adults (informational, literary, participatory, entertainment, etc.)	17.9%	25.4%	22.8%	2.1%	1.1%	30.6%
Q16d. Events for teens (Youth Advisory Council, book club, crafts, summer reading, etc.)	17.6%	23.3%	20.1%	1.3%	0.4%	37.3%
Q16e. Events for children (early literacy development, storytimes, summer reading program, etc.)	25.1%	26.8%	16.5%	0.6%	0.4%	30.6%

LOOKING AHEAD

- **Thursday, June 1:** Summer Reading Program pre-registration begins
- **Friday, June 2, 5-8pm:** First Friday Art Reception, *Come Rain or Come Shine*, photography by Steve McCarthy
- **Saturday, June 10, 11am-2pm:** Cat Adoption in partnership with the West Columbia Gorge Humane Society
- **Monday, June 12, 6pm:** Genealogy Presentation from the Clark County Genealogical Society
- **Tuesday, June 20, 5:30pm:** Friends and Foundation of the Camas Library Board Meeting
- **Wednesday, June 21, 6:30pm:** Second Story Gallery Board meeting
- **Saturday, June 24, 2pm:** Summer Reading Kickoff with Harry Potter Extravaganza (costumes encouraged)
- **Thursday, July 7, 6:30pm:** Library Board of Trustees meeting